

General conditions of sale

1. Inscriptions

Minimum age required for integrative courses:
16 years old on the course start date.

Register online or send the newsletter by email.

Registration must be accompanied by a deposit of
30% of the total amount of the stay.

For minors, parental authorization must be sent. Institut de Touraine declines all responsibility towards minors. Minors will be required to be accommodated in families (half board). The administrative fee is 85 euros.

2. Payment Terms

For stays of less than one month, the full tuition fee must be paid at least 30 days before the start of the course.

For stays of more than one month, the full first month's tuition fee must be paid before the start of the course.

For long stays, a schedule is proposed.

Bank charges associated with payment remain the responsibility of the customer. Payment must be made in euros and can be made by:

Bank transfer to Institut de Touraine

Iban: FR76 1940 6370 1537 9552 6400 116 BIC: AGRIFRPP894 Bank: CR TOURAINE POITOU

Bank card: Visa or Mastercard:

www.institutdetouraine.com

Secure payment Upon receipt of payment, the Institut de Touraine will send:

- An invoice for the balance to be paid
- A registration certificate
- Information relating to accommodation

3. Postponements The contractor has the option of carrying out a single postponement free of charge. From the 2nd postponement of additional costs - **comments will be requested:**

- 2nd postponement: 100 euros
- 3rd postponement: 100 + 1 week of lessons
- From the 4th postponement: course fees and

registration data are kept in full

4. Cancellation

- Cancellation 10 days or more before the start of the course: 30% of the amount paid + registration fees
- Cancellation less than 10 days before the start of the course: 50% of the amount paid + 1 week of courses

Institut de Touraine reserves the right to cancel a training course in the event of an insufficient number of participants. Registration, training and accommodation fees are in this case entirely rementally reimbursed.

5. Interruption of classes

Learners wishing to discontinue their training after the course start date are not entitled to any reimbursement of tuition fees for the period.

This provision applies to the entire duration of the stay indicated on the registration certificate issued by the Institute of French Studies of Touraine.

By way of exception and exception, a partial reimbursement of tuition fees is possible in the following cases:

- Death of a direct ascendant or descendant
- Admission to a diploma program (bachelor's degree,

Proof must be provided: death certificate, registration certificate, etc.

The rule for reimbursement in this case is as follows - boasts: the Institute of French Studies of Touraine retains 30% of the remaining fees (up to a limit of 4 weeks of courses).

Any course, hour, day or part of a course not attended does not entitle you to any refund, compensation or postponement.

6. Rules and regulations

Students are required to comply with the Institut de Touraine's house rules. If the behavior is likely to harm the smooth running of the course (attendance, courses, activities, accommodation) or the reputation of Institut de Touraine, the student will be immediately excluded, without being able to obtain reimbursement.

No classes are held on public holidays. No compensation is payable for public holidays.

Each student must take out cover insurance covering illness, theft, baggage, etc.

7. Right to image

Unless otherwise advised by the student, Institut de Touraine may take photos or videos of students and use them in communication documents.

8. Claims

Institut de Touraine undertakes to respond to all requests addressed to it sent by mail.

In the event of a dispute between the parties, the Tours Court shall have jurisdiction.

9. Opposability

The general conditions of sale are an integral part of

grantee of the training offer of the Institute of French Studies of Touraine. Registering for a training mation of the Institute of French Studies of Touraine implies full adherence to the conditions gene- sales regulations and internal regulations of the Institute of French Studies of Touraine.

In the event of a dispute, the Tours Court has jurisdiction.